



Muscle Foods USA is excited to announce our partnership with Planet Fitness VICKI Kiosk program. Muscle Foods USA is the leading distributor of performance nutrition and healthy on-the-go snacks and beverages in the USA!

Our goal is to help you realize your location's Full Retail Revenue Generating Potential by offering you the highest quality, bestselling performance nutrition and healthy on-the-go snacks on the market.

## ***Get Started in 2 Simple Steps:***

- **Set up a Muscle Foods account**

- Fill out the [New Customer Application](#) & submit it to [planetfitness@musclefoodsusa.com](mailto:planetfitness@musclefoodsusa.com).
- A Muscle Foods team member will reach out to confirm your account is set up.
- A unique log in & password will be provided for the dedicated [Planet Fitness Portal](#) that is now live!

- **Submit Your Orders!**

- Place your orders via the [Planet Fitness Portal](#).

## ***FAQs:***

**Q: Do I have a dedicated Account Manager?**

**A:** Yes! Your Account Manager is Bridgette Stampley - [bridgettes@musclefoodsusa.com](mailto:bridgettes@musclefoodsusa.com).

**Q: Who do I contact if something is wrong with my order?**

**A:** If you have any issues please reach out to customer service at [planetfitness@musclefoodsusa.com](mailto:planetfitness@musclefoodsusa.com).

**Q: How long does it take to receive my orders?**

**A:** All orders should be received within 5 business days after the order was placed. Please note, orders may be subject to carrier shipping delays.

**Q: Can I pay with credit card?**

**A:** Yes, credit card is the preferred method to pay.



## Planet Fitness Customer Ordering Portal:

- Contact Bridgette to receive credentials
- If you are a multi-unit operator, we can set up sub-users for managers allowing them to order for their locations only, but tied to the master account. Owner can see all activities across all locations in their group.
- Negotiated discounted prices will be reflected on the portal.
- Planet Fitness has a flat \$15 shipping fee.
- Some of the functionality on portal
  - Browse available items and categories
  - Place orders
  - View order history
  - Track orders
  - Check open orders
  - Edit User Profiles and Permissions

powercrunch

CYTOSPORT

Barebells

Premier Protein

LEGENDARY

QUEST NUTRITION



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